

Pay by Licence Plate

Experiences from the Front Lines

Bill Franklin, P.Eng.
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Agenda

- ➤ Who is Tannery?
- ➤ What do we do?
- Pay by License Plate (PBL)
- ➤ Our new Handheld for PBL
- > Experiences from the Front Lines of PBL



Who is Tannery, What do we do?

- ➤ Who is Tannery?
 - > Canadian company located near Toronto
 - Specializes in parking automation and enforcement (software and hardware)
- ➤ What do we do?
 - > Digital chalking
 - > Scofflaw
 - > Permits
 - ➤ Pay by Plate



Tannery's Products

- > autoChalk comes in:
 - Vehicular mounted
 - ➤ Handheld (Samsung Android phone)
 - > Fixed cameras (parkade)



autoChalk Mobile PBL in Action



autoChalk scans 20,000 vehicles (and plates) per day in Calgary (population of 1.1 Million) for the ParkPlus PBL parking system.

ParkPlus, a proprietary solution, offers pay by cell, pay on the web, pre booking, zone pricing, and street kiosk payment.



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New Handheld for PBL

- ➤ Samsung Android Smart Phone
- ➤ Built for PBL
- ➤ Connects to EMS via 4G/LTE
- Fast plate/paid session lookup
- ➤ Integrated with Digital Payment Technology's Luke II & EMS







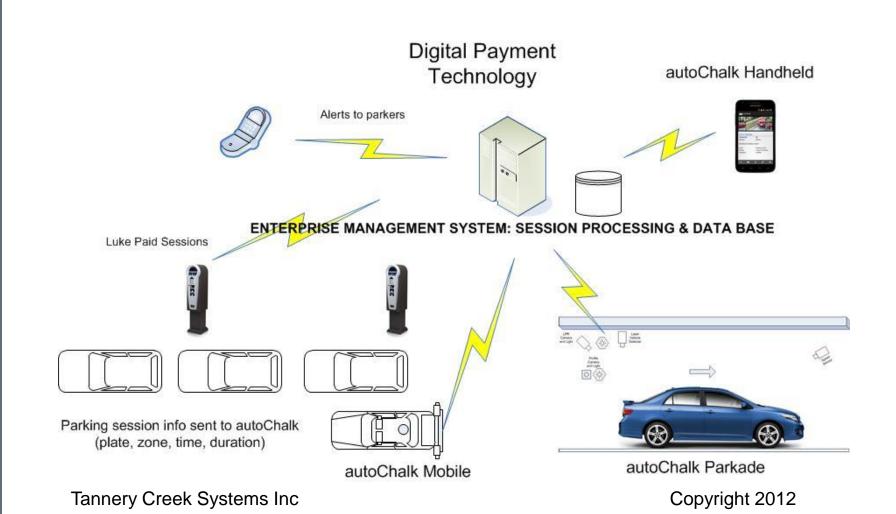
Pay-by-Plate Operation

- > Replaces pay & display
- > No need to go back car to display receipt
- > Parker enters license plate value & pays
- ➤ Plate info, time, duration, Luke ID sent to central server (Enterprise Management System: EMS)
- > autoChalk receives notice of these sessions
- autoChalk LPR scans at 25 mph checking for valid paid sessions



Overview

OVERVIEW OF PAY BY PLATE AUTOCHALK ENFORCEMENT FAMILY





Pay by Plate Advantages

> For Parkers

- > Pay only, pay slip on vehicle dash not needed
- Notification of parking expiry & can extend time
- Initiate sessions via cellphone

➤ For the City — enables, facilitates

- > Enforcement 3x faster
 - Non-stop enforcement with mail-out tickets even faster
- Zone pricing
- ➤ Block face marking (5% more parking than individual stalls)
- Use plate (PBL) for hourly, daily, monthly & yearly parkers
- Green parking (e.g. small cars get parking rate incentives)
- Gateless garages
- Pre-booking for premium spots
- Excellent parking utilization data



Case Study: Flint(1)

- > 29 Lukes (solar powered)
- Connected via WiFi
- > This is a real time PBL operation
- ➤ About 300 parking spaces
- > Parking was free before this (2 hour max)
- > Hence
 - > Free => paid parking
 - > New high tech PBL
 - > Parkers have lots of adjusting to do!



Flint(2): Connectivity

- ➤ Transactions typically take 30 seconds to complete over Wifi
- ➤ But network performance can vary
- autoChalk MUST have accurate records for PEO to correctly cite vehicles
- > Hence
 - Network needs careful planning
 - ➤ Test each Luke over several hours and days by actually performing real live cash and credit card transactions



Flint(3): Handling Off-line Lukes

- > Occasionally a pay station goes off line
- Pay station may contain legit paid sessions that have NOT been forwarded to EMS
- > autoChalk ascertains non paying stations and
 - autoChalk's accurate GPS maps pay station location
 - ➤ Ignores or warns PEO to NOT cite for vehicles within 30 yards of off-line pay station
 - Significantly reduces chance of issuing citations to paying parkers



Flint(4): Other PBL Concerns

- > User remembering plate
 - > Flint parkers catching on fast
 - > Pay station close to their vehicle so easy to check
- User mistyping plates
 - autoChalk matches on 4 digits so unlikely to have all digits messed up
- Enforcing unreadable plates
 - > autoChalk detects all vehicles plate readable or not
 - Check for every "nth" unreadable vehicle



Flint(5): Grace Periods

- Some initial concern that autoChalk would catch people who have not paid yet
- Actual experience is PEO stops and visually checks two nearest pay stations
- ➤ If someone at Luke pay station, PEO waits until they are done + 2 minutes
- > If session still not reported then cite



Flint (6): Performance

- > Vehicles scanned at about 20 mph
- ➤ 300 to 600 vehicles checked per hour including issuing citations
- Non readable vehicles are still regularly checked hence cheaters will get caught
- Percentage of parkers paying is increasing significantly
- Awareness of autoChalk enforcement is increasing compliance



Summary

- > autoChalk Mobile optimal scanning large areas
- autoChalk Handheld ideal for smaller deployments
- ➤ All autoChalk products interoperable
- PBL deployments are creating innovation and opportunity for new services, revenue and parking behaviour analysis



Contact

> Bill Franklin, P.Eng., President

> Office: 905 738 1406

> Cell: 416 579 3565

> bfranklin@tannerycreeksystems.com

> www.autochalk.com